Immigration Helpline

The Immigration Helpline is open to all Massachusetts based immigrants and providers serving immigrants and refugees.

Through this non-emergency service helpline, the ***Massachusetts Immigrant & Refugee Advocacy Coalition (MIRA)*** provides individuals and community-based organizations with answers to the most commonly asked immigration questions.

By building on community knowledge, providers will be able to better serve the immigrant and refugee population and individuals will have a trusted place to get information and find answers to commonly asked questions.

How does it work?

Callers are asked to leave a voicemail with their contact details and their inquiry (without disclosing any client-specific information).

If you leave a voicemail, we will return your call within 3 business days. We will prioritize more time sensitive requests, such as requests for assistance and information following an immigration arrest and situations with upcoming deadlines.

If you are seeking resources or referrals, we will send those to you by email or text.

What can we do?

- We CAN assist with locating details about your immigration court case or an ongoing immigration application.
- We CAN share general information about immigration options and procedures.
- We CAN direct you to helpful resources.
- We CAN offer information on 'Know Your Rights' topics.
- We CAN share information about steps to take if someone is detained by immigration.

What can we NOT do?

- We DO NOT provide legal advice.
- We DO NOT provide legal representation.

Scan the QR code for more information.

Questions? Please email helpline@miracoalition.org

MIRA
MASSACHUSETTS IMMIGRANT & REFUGEE ADVOCACY COALITION

The helpline can be accept voicemail 24/7 at (508) 293-1871 or schedule an appointment with us here https://calendly.com/miralegalhelpline